



2164

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: William C. Bullard
Serial No.: 09/276,207
Filed: 03/25/1999
For: **CAPTURING QUALITY OF SERVICE**

Examiner: Akers, Gregory
Art Unit: 2164

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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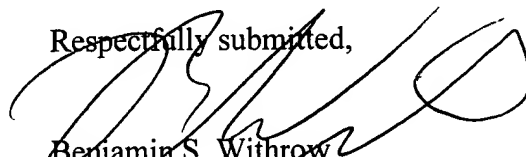
Sir:

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

In accordance with 37 C.F.R. 1.56, counsel wishes to make of record the attached additional items of information for the Examiner's consideration in connection with this application. These additional items of information were cited in search reports received for related foreign applications within the last three months. Also enclosed is a form PTO-1449 for the Examiner's convenience in making such consideration of record. Inclusion herein of any particular item of information is not to be construed as an admission that same is prior art.

The Director is hereby authorized to charge any fees that may be required, or credit any overpayment, to Deposit Account 50-1732.

Respectfully submitted,



Benjamin S. Withrow
Registration No. 42,466

Date: October 29, 2003
File No.: 7000-147

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CERTIFICATE OF MAILING

I HEREBY CERTIFY THAT THIS DOCUMENT IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST-CLASS MAIL, IN AN ENVELOPE ADDRESSED TO: **COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450**, ON OCTOBER 29, 2003.

Name of Depositor Kelly Farrow Signature  Date of Signature 10/29/03

